

## Cancun

# Hotel Riu Palace Las Americas

Winter 2011/12

### Description

- Located in "Corazone", Cancun's resort area
- On the beachfront
- Complimentary sun loungers on the hotel's private beach
- 8-storey building
- 100 m/325 ft. to Hotel Riu Cancun
- 120 m/390 ft. from a shopping centre
  
- 10 km/6.2 miles from downtown Cancun
- 20 km/12.5 miles from the airport
  
- Credit cards accepted: MasterCard, Amex, Visa
- ATM available in the hotel to withdraw Mexican Pesos
- It is not possible to exchange US Dollars in the hotel

### Services

- Children's swimming pool
- Complimentary jacuzzi
- Complimentary sun loungers, towels and parasols by the pool
- Sun terrace
- Children's playground
- "Renova Spa" with assorted treatments, massages and beauty salon (additional charge)
- Complimentary gym and sauna
- Use of the gym and sauna is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym.
- "Pacha" night club (at the Hotel Riu Cancun)
- Conference room
- Kiosk
- Internet room (additional charge)
- As of March 2012:
  - WiFi throughout the entire hotel (additional charge)
  - Free: 90 mins daily WiFi connection in the lobby
- Under Mexican legislation smoking is not permitted in the public areas of the hotel except in specifically designated areas
- Room service 24 hours a day
- "Don Roberto" restaurant with terrace
- "Los Arcos" restaurant ("Brazilian Rodizio" and Italian cuisine)
- "Tio Pepe" Mexican restaurant

- "Sakura" Japanese restaurant
- "Krystal" Fusion Restaurant
- "El Romero" poolside restaurant/grill and steakhouse
- "Art Deco" lobby bar
- "La Nuit" lounge bar with terrace
- "La Terraza" bar plaza
- "Can" poolside bar
- "Cun" swim-up bar
- Swimming pool, with adjoining jacuzzi
- Swimming pool, heated in winter

### Rooms

- 372 guestrooms
- Junior suites with:
  - Turndown service
  - Bathroom
  - Hairdryer
  - 110 V
  - Telephone
  - Central air conditioning
  - Ceiling fan
  - Mini-bar
  - Liquor dispenser
  - Coffee maker
  - Satellite TV (flat screen)
  - Radio alarm clock
  - Integrated lounge area with 2 steps between levels, with sofa or sofa bed
  - In-room safe
  - Iron and ironing table
  - Most suites feature balcony
  - Most rooms have ocean view
  - Inter-connecting suites available
- Senior suites with:
  - Bathroom with bathtub, shower cabin and bathrobe
  - Internet data port
  - Additional TV (flat screen)
  - Separate living room
  - Dressing room
- Jacuzzi suites with:
  - Bathroom with bathtub, shower cabin and bathrobe
  - Internet data port
  - Integrated lounge area with 2 steps between levels, or separate living room
  - Jacuzzi on the balcony

### Dining & Entertainment

- All Inclusive 24 hours
- All meals and snacks:
  - Breakfast:
    - Full American breakfast buffet, on the spot cooking stations, fruits, juices and Cava
    - Continental breakfast/snack
  - Lunch:

- Hot and cold buffet and on the spot cooking stations
- Pizzas, pasta, salads and assorted desserts
- Dinner:
- Buffets and dishes prepared on the spot
- Special evenings: theme buffet (twice a week)
- Optional dining (reservations required in advance):
- Brazilian Rodizio (main course with table service; buffet starters and dessert)
- À la carte:
- "Sakura" Japanese restaurant
- Grill and steakhouse
- "Tío Pepe" Mexican restaurant
- "Krystal" Fusion restaurant
- Formal dress is required for dinner (main restaurant: T Shirts with sleeves for gentlemen; theme restaurants: long trousers and T Shirts with sleeves for gentlemen)
- Snacks 24 hours a day
- Beverages:
- Local and imported beverages served 24 hours a day
- Drinks service at the pool
- Regularly restocked mini-bar and liquor dispenser
- Room service 24 hours a day

#### Sports & Leisure

- All Inclusive features
- Sports and activities:
- Gym, table tennis, beach volleyball
- Floodlit hard surface tennis court (at the Hotel Riu Cancun)
- Sauna and jacuzzi
- Windsurfing, catamaran, canoeing, snorkelling equipment
- 1 introductory scuba diving lesson in the pool
- Entertainment:
- Daytime entertainment programme for adults (daily)
- Daytime entertainment programme for children ages 4 to 7 and ages 8 to 12 at RiuLand (daily)
- Live music, shows or Riu evening programme (daily)
- Entrance and drinks to "Pacha" night club at the Hotel Riu Cancun (open six nights a week)
- Sports and facilities nearby (additional charge):
- Golf course, assorted water sports available, bicycle hire

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- In-room safe
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  - Daytime entertainment programme for children ages 4 to 7 and ages 8 to 12 at RiuLand (daily)
  - Live music, shows or Riu evening programme (daily)
  - Complimentary entrance to "Pacha" night club and drinks at the Hotel Riu Cancun (open six nights a week)
- All accommodations, taxes and gratuities
- All hotel guests are required to wear an "all inclusive" wristband for identification purposes

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