

Playa del Carmen

Hotel Riu Palace Mexico

Winter 2011/12

Description

- Riu Palace Mexico is located in the exclusive Playacar resort area, overlooking the turquoise waters of the Mexican Caribbean, just 5 minutes from Playa del Carmen. Its impressive architecture encompasses 434 deluxe guestrooms featuring unique amenities, such as Riu's renowned minibar and liquor dispenser.
- The hotel offers an exquisite selection of à la carte restaurants and spectacular buffets, complemented by room service and 24-hour All Inclusive (snacks and beverages). Our exchange privileges programme allows access to all other sister properties in the Riu Resort complex.
- The Riu Palace is the ideal choice for a superbly luxurious and relaxing holiday!
- Located on the Yucatan peninsula, 3 km / 1.9 miles from Playa del Carmen
- Within the Playacar resort, along with the Riu Palace Riviera Maya, Riu Yucatan, Riu Playacar and the ClubHotel Riu Tequila hotels
- 2-storey building
- Surrounded by 20,000 m² / 24,000 sq. yards of lush gardens
- Located on the beach
- Complimentary sun loungers on the beach
- 200 m / 650 feet from Mexican Street (at Riu Yucatan)
- 55 km / 34 miles from Cancun Int'l. Airport
- Credit cards accepted: Visa, MasterCard, Amex
- ATM available in the hotel to withdraw Mexican Pesos
- It is not possible to exchange US Dollars in the hotel

Services

- Sun terrace
- "RiuLand" kids' club and small children's playground
- "Renova Spa" with sauna, 2 jacuzzis and gym (complimentary); body treatments and massages at additional charge
- Use of the gym, jacuzzi and sauna is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym.
- Conference room
- Kiosk
- Chapel
- Use of computers with internet access (additional charge)
- As of January 2012:
 - WiFi throughout the entire hotel (additional charge)
 - Free: 90 mins daily WiFi connection in the lobby
- Under Mexican legislation smoking is not permitted in the public areas of the hotel except in specifically designated areas
- At the Mexican Street:
 - "Renova Spa": beauty treatments, massages and hairdresser

- Complimentary gym
- Jewelry, photo studio and lab, variety of shops
- Riu Playa del Carmen Resort Conference Centre (next to ClubHotel Riu Tequila):
- 5 conference rooms with capacities up to 850 persons. Total 10,591 sq. ft. (984 sq. m.)
- Room service 24 hours a day
- "Don Julian" restaurant with terrace
- "La Bodega" restaurant
- "Krystal" Fusion Restaurant
- "Miyagi" Japanese restaurant
- "El Patio" beach restaurant/ Grill and steakhouse
- "La Traviata" beach restaurant
- "Bar Cubano" lobby bar
- "Los Mariachis" lounge bar with terrace
- "El Kiosko" pavilion bar
- "Las Conchas" swim up and poolside bar
- Beach bar
- Two swimming pools (400 sq metres each)
- Children's swimming pool (10 sq metres)
- Complimentary jacuzzi
- Complimentary sun loungers, towels and parasols by the pool area

Rooms

- 434 guestrooms
- Junior suites with:
 - Turndown service
 - Bathroom with bidet
 - Hairdryer
 - 110 V
 - Telephone
 - Central air conditioning
 - Ceiling fan
 - Mini-bar
 - Liquor dispenser
 - Coffee maker
- Satellite TV (flat screen)
- Radio alarm clock
- Electronic in-room safe (Laptop size; interior dimensions : H 20cm/7.8in x W 43,5cm/17.1in x D 36,5cm/14.3in)
- Iron and ironing table
- Balcony or terrace
- Suites with:
 - Living room area
 - Bathrobe
 - Dressing room
- Jacuzzi suites with:

- Jacuzzi on upper terrace

Dining & Entertainment

- All Inclusive 24 hours
- All meals and snacks:
- Breakfast:
 - Full American breakfast buffet, on the spot cooking stations, fruits, juices and Cava
 - Continental breakfast/snack
- Lunch:
 - On the spot cooking stations
 - Italian and Mexican cuisine
- Dinner ("Don Julian" restaurant):
 - Buffets and on the spot cooking stations
 - Special evenings: theme buffet (three times a week)
- Optional dining (reservations required in advance):
 - Brazilian Rodizio (main course with table service; buffet starters and dessert)
 - À la carte:
 - Grill and steakhouse
 - "Krystal" Fusion restaurant
 - "Miyagi" Japanese restaurant
- Formal dress is required for dinner (long trousers and T Shirts with sleeves for gentlemen)
- Snacks 24 hours a day
- For additional lunch and snacks, choice from a selection of restaurants at all the Riu hotels in Playacar
- Beverages:
 - Unlimited local and imported beverages 24 hours a day
 - Drinks service at the pool
 - Access to all bars at the Riu hotels in Playacar
 - Regularly restocked mini-bar and liquor dispenser
- Room service 24 hours a day

Sports & Leisure

- All Inclusive features
- Sports and activities:
 - 2 floodlit hard surface tennis courts
 - Table tennis, workout, volleyball, 1 introductory scuba diving lesson in the pool
 - Windsurfing, catamaran, kayaking, body board and snorkelling equipment
 - Sauna, jacuzzi and gym
- Entertainment:
 - Daytime entertainment programme for adults (daily)
 - Daytime entertainment programme for children ages 4 to 7 and ages 8 to 12 at RiuLand (from 23rd of December to 1st of January; daily)
 - Live music, shows or Riu evening programme (daily)
 - Complimentary entrance to "La Piñata" night club and drinks (Riu Tequila, open every night)

- Sports and facilities nearby (additional charge):
- Assorted water sports available
- 18-hole golf course

All inclusive

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- In-room safe
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- All accommodations, taxes and gratuities

Hotel Riu Palace Mexico

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- All hotel guests are required to wear an "all inclusive" wristband for identification purposes