

Playa del Carmen

Hotel

Riu Palace Riviera Maya

Winter 2011/12

Description

- This luxurious resort, the latest addition to the Riu family in Playa del Carmen, is the ultimate in pampered first-class service.
- Rising along a spectacular stretch of white sandy beach and framed by tropical palm trees, this spectacular hotel boasts 400 elegant junior suites with hydro-massage bathtubs and all of Riu's distinctive amenities, such as a mini-bar and liquor dispenser. Enjoy the exquisite selection of à la carte restaurants and bars, along with room service, 24-hour All Inclusive (snacks and beverages) and the exchange privileges programme with all sister properties within the Riu Resort complex.
- The brand-new Riu Palace Riviera Maya: creating unforgettable memories of Mexican paradise.
- Located in the Yucatan peninsula, 2.8 km / 1.8 miles from Playa del Carmen
- Within the Playacar resort area, along with the Riu Yucatan, Riu Playacar, ClubHotel Riu Tequila and the Riu Palace Mexico hotels
- 3-storey building
- Surrounded by 35,000 m² /42,000 sq. yards of lush gardens
- Located on the beach
- Complimentary sun loungers on the beach
- 500 m / 1650 feet from various shops
- 55 km /34 miles from Cancun Int'l. Airport
- Credit cards accepted: Visa, MasterCard, Amex
- ATM available in the hotel to withdraw Mexican Pesos
- It is not possible to exchange US Dollars in the hotel

Services

- Sun terrace
- Children's playground
- "Renova Spa" with assorted treatments, beauty salon and massages (additional charge)
- Complimentary gym, sauna and jacuzzi
- Use of the gym, jacuzzi and sauna is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym.
- Hairdresser
- Kiosk/gifts, boutique
- Use of computers with internet access (additional charge)
- As of January 2012:
 - WiFi throughout the entire hotel (additional charge)
 - Free: 90 mins daily WiFi connection in the lobby
- Under Mexican legislation smoking is not permitted in the public areas of the hotel except in specifically designated areas
- At the Mexican Street (next to Riu Yucatan):

- "Renova Spa": beauty treatments, massages and hairdresser
- Complimentary gym
- Jewelry, photo studio and lab, variety of shops
- Riu Playa del Carmen Resort Conference Centre (next to ClubHotel Riu Tequila):
- 5 conference rooms with capacities up to 900 persons. Total 11,184 sq. ft. (1,039 sq. m.)
- Room service 24 hours a day
- "Don Manolo" restaurant with terrace
- "Botafogo" Brazilian restaurant
- "Krystal" Fusion Restaurant
- "Yashima" Japanese restaurant
- "Agave" Mexican restaurant
- "Chilis" poolside restaurant/grill and steakhouse
- "La Habana" lobby bar
- "Lírico" lounge bar with terrace
- Sports bar
- "La Plaza" bar
- "Daiquiri" poolside bar with swim up bar
- Swimming pool with adjoining jacuzzi (1257 sq metres)
- Children's swimming pool (7 sq metres)
- Complimentary sun loungers, towels and parasols by the pool area

Rooms

- 400 guestrooms
- Junior suites with:
 - Turndown service
 - Bathroom with hydromassage bathtub
 - Hairdryer
 - 110 V
 - Telephone
 - Central air conditioning
 - Ceiling fan
 - Mini-bar
 - Liquor dispenser
 - Coffee maker
 - Satellite TV (flat screen)
 - Radio alarm clock
 - Integrated lounge area with 2 steps between levels
 - Electronic in-room safe (Laptop size; interior dimensions : H 18cm/7.0in x W 42cm/16.5in x D 34cm/13.3in)
 - Iron and ironing table
 - Balcony or terrace
 - Inter-connecting rooms available
- Suites with:
 - Bathroom with hydromassage bathtub, shower cabin, bidet and bathrobe
 - Integrated lounge area with 2 steps between levels
 - Dressing room

- Jacuzzi suites with:
- Jacuzzi on upper terrace

Dining & Entertainment

- All Inclusive 24 hours
- All meals and snacks:
- Breakfast:
 - Full American breakfast buffet, on the spot cooking stations, fruits, juices and Cava
 - Continental breakfast/snack
- Lunch:
 - Hot and cold buffet and on the spot cooking stations
 - Pizzas, pasta, salads and assorted desserts
- Dinner ("Don Manolo" restaurant):
 - Buffets and on the spot cooking stations
 - Special evenings: theme buffet (three times a week)
- Optional dining (reservations required in advance):
 - Brazilian Rodizio (main course with table service; buffet starters and dessert)
 - "Agave" Mexican restaurant (à la carte; buffet starters and dessert)
- À la carte:
 - Grill and steakhouse
 - "Krystal" Fusion restaurant
 - "Yashima" Japanese restaurant
- Formal dress is required for dinner (main restaurant: T Shirts with sleeves for gentlemen; theme restaurants: long trousers and T Shirts with sleeves for gentlemen)
- Snacks 24 hours a day
- For additional lunch and snacks, a free choice from a selection of restaurants at all the Riu hotels in Playacar
- Beverages:
 - Unlimited local and imported beverages 24 hours a day
 - Drinks service at the pool
 - Access to all bars at the Riu hotels in Playacar
 - Regularly restocked mini-bar and liquor dispenser
- Room service 24 hours a day

Sports & Leisure

- All Inclusive features
- Sports and activities:
 - Floodlit hard surface tennis court
 - Table tennis, workout, volleyball, 1 introductory scuba diving lesson in the pool
 - Windsurfing, catamaran, kayaking, body board and snorkelling equipment
 - Sauna, jacuzzi and gym
- Entertainment:
 - Daytime entertainment programme for children ages 4 to 7 and ages 8 to 12 at RiuLand (daily)
 - Daytime entertainment programme for adults (daily)
 - Live music, shows or Riu evening programme (daily)

- Complimentary entrance to "La Piñata" night club and drinks (Riu Tequila, open every night)
- Other sports in the hotel (additional charge):
- Billiards
- Sports and facilities nearby (additional charge):
- Assorted water sports available
- 18-hole golf course

All inclusive

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- Room service 24 hours a day
- In-room safe
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- RiuLand (daily)
- Daytime entertainment programme for adults (daily)
 - Live music, shows or Riu evening programme (daily)
 - Complimentary entrance to "La Piñata" night club and drinks (Riu Tequila, open every night)
 - All accommodations, taxes and gratuities
 - All hotel guests are required to wear an "all inclusive" wristband for identification purposes