



## Hotel Riu Palace Mexico ★★★★★

Mexico - Playa del Carmen

Avda. Xaman-Ha, Manzana 3, Lote 4, Condominio Playacar - 77710

Playa del Carmen Quintana Roo

Phone. (+52) 98 48 77 42 00

E-mail: reception.palacemexico@riu.com

**24h All inclusive**

### Highlights

"Riu Party" theme parties (at Riu Tequila)

Main and theme restaurants

Room service 24 hours a day

4 swimming pools

"Renova Spa"

### Location/General information

Located on the Yucatan peninsula, 3 km / 1.9 miles from Playa del Carmen

Within the Playacar resort, along with the Riu Palace Riviera Maya, Riu

Yucatan, Riu Playacar and the Riu Tequila hotels

2-storey building

Surrounded by 20,000 m<sup>2</sup> / 24,000 sq yds of lush gardens

Located on beach

Free sun loungers on beach

55 km / 34 miles from Cancun Int'l. Airport

Credit cards accepted: Visa, MasterCard, Amex

ATM available in hotel to withdraw Mexican Pesos

Currency exchange office (external service provider) located at the hotel

### The Hotel offers

Room service 24 hours a day

"Don Julian" restaurant with terrace

"La Dolce Vita" Italian restaurant

"Krystal" Fusion restaurant

"La Bodega" Mexican restaurant

"Miyagi" Japanese restaurant

"Guacamole" beach restaurant / steakhouse

"Bar Cubano" lobby bar

"Capuchino" pâtisserie & ice cream parlor

"Los Mariachis" lounge bar with terrace

Lounge 24

"El Palmeral" swim-up\*\* and poolside bar

"Pepe's Food" Grill

3 swimming pools (333/233/100 sq.m.)

1 swimming pool (191 sq.m.), with swim-up bar\*\*

Children's swimming pool, 16 sq.m.

Free sun loungers, towels and parasols by pool area

Sun terrace

"RiuLand" kids' club and small children's playground

"Renova Spa" with steam bath, 2 whirlpool baths and gym (free); body treatments, hairdresser and massages at additional charge

Use of the gym, whirlpool baths and steam bath is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym

Chapel

Use of computers with Internet access (free of charge)

Free WiFi throughout hotel

**\*\* Access to the swim-up bar is restricted to guests over 18 years old.**

## **Rooms**

434 guest rooms

All guest rooms have:

- Turndown service
- Bathroom with hydromassage bathtub and shower cabin, double washbasin
- Bathroom toiletries
- Special make-up mirror
- Hairdryer
- 110 V
- Telephone
- Free Wifi
- Central air conditioning
- Ceiling fan
- Minibar
- Liquor dispenser
- Coffee maker
- Satellite TV (flat screen)
- Electronic in-room safe
- Iron and ironing board
- Balcony or terrace

Junior suites with:

- Integrated lounge area with sofa (split level)
- 2 beds (125 x 200 cm) or 1 king-size bed (200 x 200 cm)

Suites with:

- Living room area
- 1 king-size bed (200 x 200 cm)
- Bathrobe

Whirlpool bath suites with:

- Living room area
- 1 king-size bed (200 x 200 cm)
- Bathrobe
- Whirlpool bath on upper terrace

## **Gastronomy**

All Inclusive 24 hours

Breakfast:

- Varied buffet, live cooking stations, fruit, juices and Cava
- Continental breakfast

Lunch:

- Buffet with live cooking stations and assorted desserts
- Grill "Pepe's Food"

Dinner:

- Buffet with live cooking stations and assorted desserts
- Special evenings, three times a week

Optional à la carte dining:

- "Krystal" Fusion restaurant
- "Miyagi" Japanese restaurant
- Steakhouse
- Italian restaurant
- "La Bodega" Mexican restaurant (buffet starters and dessert)

Appropriate attire required for dinner.

Snacks 24 hours a day

For additional lunches and snacks, choice from a selection of restaurants at all the Riu hotels in Playacar

Beverages:

International drinks with top brands served 24 hours a day  
Drinks service at pool  
Access to all bars at the Riu hotels in Playacar  
Regularly restocked minibar and liquor dispenser  
Room service 24 hours a day

## **Sports/Entertainment**

All Inclusive features

Sports and activities:

1 floodlit hard surface tennis court, 1 pickleball / tennis court (reservation required)  
Beach volleyball court  
Group fitness activities in the RiuFit area (6 times a week)  
1 introductory scuba diving lesson in pool  
Small catamaran (maximum 2 people)  
Kayaking, body board and snorkelling equipment  
Steam bath, whirlpool bath and gym

Entertainment:

Daytime entertainment programme for adults (daily)  
Daytime entertainment programme for children ages 4 to 7 and ages 8 to 12 at "RiuLand" (daily)  
Live music, shows or Riu evening programme (daily)

At the Riu Tequila hotel:

"Riu Party", theme parties for guests of all Riu hotels in Playa del Carmen, once a week  
"Pacha" discotheque (free entry and drinks), open every night

Sports and facilities nearby (additional charge):

Various water sports available  
Tennis lessons  
18-hole golf course

The RIU Group has no direct or indirect relationship with external services (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

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Room service 24 hours a day

In-room safe

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All accommodation, taxes and tips included

All hotel guests are required to wear an "All Inclusive" wristband for identification purposes